



Better Health Rewards Card - Terms and conditions

1. The Dr Grant Fourie Membership Programme is operated by Dr Grant Fourie.
2. The Better Health Rewards Card ("Rewards Card") is issued by, and remains the property of, Dr Grant Fourie who reserves the right to decline, issue and withdraw the Rewards Card or any points accrued, at any time. Dr Grant Fourie reserves the right to alter or amend the conditions of operation of the Rewards Card.
3. Member data and personal information is protected in terms of the relevant legislation.
4. Rewards points earned may only be redeemed in South African Rand.
5. By joining the Membership Programme, a member has agreed to these terms and conditions, as amended or replaced by Dr Grant Fourie from time to time.
6. Terms and conditions must be checked regularly and are available online at www.drgrantfourie.co.za.
7. Any person who does not agree to be bound by the Membership Programme's terms and conditions, may not participate in the membership. Existing members who do not agree to be bound by the membership terms and conditions, including amendments thereto from time to time, must notify Dr Grant Fourie of such refusal in writing or telephonically by contacting his office on [+27\(21\) 919 3666](tel:+27219193666) or reception@oakmed.co.za, in which event such member's participation in the membership programme may be terminated and/or such person's Rewards Card, cancelled.
8. Persons who join the membership programme, automatically qualify for a Rewards Card. Dr Grant Fourie's right to decline to register any person and/or redeem any rewards, on whatever ground, is expressly reserved.
9. A Rewards Card and the rewards accruing thereto, are not transferable. Better Health Rewards will accrue to the member only.
10. To earn Better Health Rewards for a qualifying transaction, the member's Rewards Card must be presented at the point of sale at the time of transaction.
11. Ten percent (10%) of a member's purchases will be converted to Better Health Rewards and credited to the member's Rewards Card.
12. The value of points accumulated on the member's Rewards Card can be used as full or part payment towards purchases only. Items purchased through points redeemed may not be returned or replaced for cash. Points earned through unauthorised use of the Rewards Card will not be honoured.
13. Better Health Rewards cannot be exchanged for cash.
14. In the event of any abuse or fraud being committed by any person in respect of the Rewards Card and/or conduct involving the abuse of points or rewards, Dr Grant Fourie reserves the right to take appropriate action against the responsible person and all points accrued and unredeemed points may be forfeited and the membership revoked.
15. Only the registered Rewards Card holder swiping the card (or making online purchases using a valid online profile against which that person's Rewards Card is registered), at the time of the purchase transaction, will be awarded points.
16. Dr Grant Fourie reserves the right to make certain products exempt from the earning of points.
17. Lost, stolen or damaged cards should be reported to reception@oakmed.co.za. Lost, stolen or damaged cards will be replaced at our reception at: Oakmed Medical Centre, 50 John X Merriman Street, Oakdale, Bellville, South Africa, on presentation of positive identification. A replacement fee may be charged. If the monetary value of the Rewards Card's points, attached to the card, has been redeemed before the card is reported as lost or stolen, there can be no subsequent recovery of Better Health Rewards. Dr Grant Fourie cannot be held liable for loss of Better Health Rewards or monetary value thereof.

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18. To keep Rewards Card holders notified of their Better Health points as well as other programme benefits, Dr Grant Fourie, will (a) process Rewards Card holders' personal information on a central computer database; (b) send information to the Rewards Card holder; (c) make points balance available through online channels; (d) send Rewards Card holder's electronic marketing material to inform members of special offers and products that may be of interest to them.
19. Members have the right, in accordance with the relevant legislation, to (a) obtain access to his/her personal information held by Dr Grant Fourie; (b) to request the correction, destruction or deletion of his/her personal information held by Dr Grant Fourie; and (c) to object to the processing of his/her personal information. In the case of a member objecting to the capture and processing of his/her personal information, such a person's membership will be terminated.
20. It is the member's responsibility to inform Dr Grant Fourie of any changes to his/her personal information.
21. Dr Grant Fourie reserves the right to suspend any Rewards Card member's profile, should the account remain inactive for any period longer than six (6) months or such period as may be determined by Dr Grant Fourie.
22. Rewards Card holders may receive instant discounts on selected products. These promotions will be available for specified periods from time to time and subject to stock availability. Dr Grant Fourie reserves the right, at any time, to amend or cancel these offers without notice.
23. Members may opt-out of any direct marketing received from Dr Grant Fourie should he/she so elect, by notifying Dr Grant Fourie thereof in writing to: reception@oakmed.co.za.

