



## Membership Programme Application Form

### Terms and Conditions of Membership

This Membership Agreement outlines the terms and conditions of the agreement between you, Dr Grant Fourie and his Practice (hereafter referred to as the "Provider"), for your enrollment in the Membership programme arranged for and provided by Dr Grant Fourie, exclusively to patients, for an annual membership fee, paid monthly or as a lump sum.

### 1. Programme Benefits and Services

Your membership fee entitles you to the following benefits that the Provider agrees to provide, specified under "Membership benefits." This membership, including all consultations relevant to the membership option chosen, is exclusive to you and may not be transferred to your spouse, partner or other dependants. It remains your responsibility to submit the bill for all consumable products used, to your Medical Aid/Health Insurer for re-imbursment, should you so desire. Your medical coverage, deductibles and co-payments will apply in typical fashion.

Your enrollment in the membership will continue until this Membership Agreement is terminated.

### 2. Membership Benefits

The Provider's consultations are thirty (30) minutes in duration. This is a single consultation. As a member of this programme, you will receive either a functional medicine assessment or mandatory health appraisal, with the Provider. This is a double consultation and equates to two (2) single consultations in length, namely sixty (60) minutes. Further consultations will be either single or double, at the Provider's discretion. The first follow-up consultation will generally be a double consultation. You have free access to the BetYaLife Lifestyle and Weight Loss Online Programme as well as free access to the Provider's nursing sister. You qualify for discounts on select products and special offers on supplements, at the Provider's discretion. You will receive a Rewards Card that will convert 10% of your purchases to Better Health Rewards which will be credited to your Rewards Card. You can use these credits as full or part payment towards purchases of supplements, products and/or medicines supplied by the Provider. All membership options exclude the cost of blood tests, materials used, procedures, supplements and/or medicines.

### 3. Programme Fees

**The Premier Membership fee is as follows:**

A joining fee of R200 per person, once off. A membership fee of R590 per month via debit order. You are entitled to unlimited consultations with the Provider for the duration of your membership. You are entitled to preferential appointment bookings with the Provider. You will receive either a functional assessment with a follow-up functional consultation or a mandatory health appraisal with the Provider. The functional assessment, follow-up and health appraisal, are all double consultations which equate to two (2) single consultations in length, namely sixty (60) minutes each. This membership is open to new and existing clients. Fifty percent (50%) of your annual premium will be credited towards your subsequent membership or supplement purchases, if you have 8 or less consultations per year with the Provider. You qualify for a fifty percent (50%) discount on a select range of services offered at Oakmed Medical Centre. You are entitled to email enquiries to the Provider at no extra cost. Should the Provider be unavailable for a general consultation pertaining to a general ailment, you have access to any attending General Practitioner at Oakmed Medical Centre at no extra cost to you.

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**The Classic Membership fee is as follows:**

A joining fee of R200 per person, once off. A membership fee of R395 per month via debit order. You are entitled to twelve (12) consultations with the Provider for the duration of your membership. Should your consultations be depleted before the end of your year's membership, you will be charged a discounted rate of R490 per additional thirty (30) minute consultation. You will receive either a functional assessment with a follow-up functional consultation or a mandatory health appraisal with the Provider. The functional assessment, follow-up and health appraisal, are all double consultations which equate to two (2) single consultations in length, namely sixty (60) minutes each. This membership is open to new and existing patients. Twenty-five percent (25%) of your annual premium will be credited towards your subsequent membership or supplement purchases, if you have 6 or less consultations per year with the Provider. You qualify for a twenty-five percent (25%) discount on a select range of services offered at Oakmed Medical Centre. You are entitled to email enquiries to the Provider, related to recent consultations, at no extra cost. Unrelated emails will be billed at an admin fee of R130 per email response. Should the Provider be unavailable for a general consultation pertaining to a general, you have access to any attending General Practitioner at Oakmed Medical Centre at half the normal cash consultation cost.

**The Basic Membership fee is as follows:**

A joining fee of R200 per person, once off. A membership fee of R250 per month via debit order. You are entitled to eight (8) consultations with the Provider for the duration of your membership. Should your consultations be depleted before the end of your year's membership, you will be charged a discounted rate of R490 per additional thirty (30) minute consultation. You will receive a mandatory health appraisal with the Provider. This is a double consultation and equates to two (2) single consultations in length, namely sixty (60) minutes. This membership is open to existing patients only. Twenty-five percent (25%) of your annual premium will be credited towards your subsequent membership or supplement purchases, if you have 4 or less consultations per year with the Provider. You are entitled to email enquiries to the Provider, related to recent consultations, at no extra cost. Unrelated emails will be billed at an admin fee of R130 per email response. Should the Provider be unavailable for a general consultation pertaining to a general ailment, you have access to any attending General Practitioner at Oakmed Medical Centre at half the normal cash consultation cost.

#### 4. Medical Aid/Health Insurance

Your membership fee covers the benefits listed in the "Membership benefits" as well as those mentioned under "Programme fees", depending on the membership option chosen. You understand that enrolling in this membership is not a substitute for Medical Aid/Health Insurance and does not constitute health insurance. The Provider encourages you to maintain health insurance to cover your medical needs.

#### 5. Term and Termination

Your enrollment in the membership is for one year. On each anniversary of this Membership Agreement, your participation will automatically renew for one additional year, unless you notify the Provider or the Provider notifies you, at least 30 days in advance. The membership will continue on a month-to-month basis until such time as notice is given. You have the option to convert to a non-member option within one (1) month of your first functional assessment or annual health appraisal, with no penalty. However, should you terminate the membership at any other point during the year, you will be obligated to pay a premature cancellation fee of R500. The value of all preceding consultations will be calculated and any shortfall will be for your account.

#### 6. Payment of Membership Fee

Your membership fee is to be paid in equal monthly payments over the course of the membership via debit order. Once your debit order application is processed, your payment will commence on the 1st day of the following month. Administration fees will be charged on any missed debit orders. All membership benefits will be suspended if payments are not up to date. After 3 consecutive debit order failures, the membership will be terminated and you will be held liable for the cost of all consultations backdated to the start of the membership, less payments received.

## 7. Missed Consultations

Kindly notify reception timeously (at least 48 hours in advance), to arrange for an alternative date, if you are unable to honour your consultation. Missed consultations will be deducted from your remaining consultations, as per the membership option chosen. Repeat offenders will be billed the cash value of the consultation missed.

## 8. Miscellaneous

This Membership Agreement is the entire agreement between you and the Provider, and you agree that you may not transfer or assign it without obtaining the Provider's prior written consent. You also agree that there are no other agreements or arrangements between you and the Provider other than as specified in this Membership Agreement. The governing and interpretation of this Membership Agreement will be consistent with the law of South Africa and the HPCSA. If you wish to communicate electronically (e-mail, text, etc.) with the Provider and receive electronic communications from them, you should understand that these forms of communication are not secure. Unless you instruct the Provider otherwise in writing, if you provide your e-mail address, you agree that the Provider may communicate with you electronically about any matters related to your participation in the membership, including communications about your personal health information. You understand that the Provider will not be responsible for any loss, cost, injury or expense caused as a result of electronic communications made in the course of your enrollment in the membership. You may notify us at any time if you no longer wish to receive electronic communications from the Provider. You acknowledge that electronic communications may become part of your permanent medical record.

Please indicate your acceptance of the terms and conditions of the Membership Agreement by signing the Membership Programme Application below. Clearly mark with an "X" the Membership option chosen.

Premier Membership

Classic Membership

Basic Membership

Member signature:

Print

Signature

Signed at  on this  day of  20 .

FOR OFFICE USE ONLY  
Agreement Reference Number